

Post Contract Award Statement

14 October 21020

DHC (Dorking Healthcare) GP Federation announced as the new provider of GP services for patients of Pond Tail Surgery

NHS Surrey Heartlands Clinical Commissioning Group (CCG) is pleased to announce that DHC a local provider of a wide range of NHS services, has been appointed to provide primary care services for the patients of Pond Tail Surgery. This marks the conclusion of a robust, competitive procurement process and a new start for this well-established practice in the village of Godstone, Surrey.

The current contract expires at midnight on 31st December 2021. DHC will then immediately be responsible for looking after the primary health care needs of the registered list size of approximately 7,000 patients with the formal contract starting at 00:01 on 1st January 2022. Transition arrangements have commenced to ensure this deadline is met and all parties are committed to keeping patients, staff and other affected parties fully informed.

Background

Since August 2020, Surrey Heartlands Clinical Commissioning Group (CCG) has been working to secure the continuation of services at the current surgery premises and preparing for the delivery of a programme of work to identify an organisation or individual capable of delivering high quality primary care via a range of responsive and flexible medical care services to patients currently registered with Pond Tail Surgery and for any future patient registrations.

A competitive procurement was initiated on 9th July 2021, attracting a strong field of bidders, culminating in the evaluation of DHC as the highest scoring bidder and recommended provider.

Pond Tail Surgery patients expressed a strong desire that services continue to be delivered from the current premises and this will be honoured.

About DHC GP Federation

Michael Arnaud, Chief Executive Officer, DHC GP Federation said:

“Our team at DHC have worked hard to create detailed plans for GP services at Pond Tail Surgery and we would like to thank Surrey Heartlands CCG for running a comprehensive tender process which allowed us to demonstrate our expertise and proposals for the surgery. We are delighted to have been appointed and we’re very much looking forward to meeting the staff at Pond Tail and working with them towards commencement on 1 January 2022.

DHC is a GP Federation that supports general practice to provide the highest standards of patient care. We also provide outpatient services at Dorking Hospital and Holmhurst Medical Centre in Redhill and mental health (Talking Therapies) services across Surrey. Our vision is to continually develop new services that make it easier for people to access healthcare closer to home with short waiting times and a smooth journey through the health system.

Since our formation in 2005 by a group of Dorking GPs, we have brought about many improvements for the benefit of the local community. Today, DHC incorporates 9 GP practices which are grouped into 3 Primary Care Networks; Dorking, Redhill Phoenix and South Tandridge. The practices in the South Tandridge Primary Care Network are Oxted Health Centre and Lingfield Surgery. They are led by a dedicated Clinical Director and are ideally placed to begin working with Pond Tail Surgery from the outset.

Preparations for 1 January will begin immediately and we will work with the staff at Pond Tail and with the CCG to address a number of priorities. For example one of our first steps will be to review staffing and begin recruiting for clinical and non-clinical staff as required. We will also secure a new lease on the premises and identify areas of the building that are a priority for refurbishment along with a plan for longer term improvements.

We believe strongly in the power of partnerships and we will look to engage with the local community, local authorities and voluntary bodies as soon as possible to help us shape services that the Godstone community needs most. The patients of Pond Tail will have an important role to play and in the coming weeks we will be reaching out to them and starting formation of a Patient Participation Group comprising a diverse range of patients. Our clinical teams incorporating allied health professionals will be reviewing all areas of care for all patients including preventative healthcare and early screening. By working together we want to ensure that patients see the right healthcare professional at the right time and deliver improved population health outcomes.

With the resources and vision of the DHC GP Federation and the support of the local community, Pond Tail Surgery is about to embark on a new period of growth and development which we are immensely proud to be a part of.”

DHC and Surrey Heartlands CCG will work together to communicate frequently and widely about the changes affecting patients at Pond Tail Surgery during this transition period.

Please continue to consult the www.surreyheartlandsccg.nhs.uk/pondtailsurgery web page where we will continue to provide updates, including FAQs.

In addition, the surgery itself will keep patients informed through its website and via local community groups.

For more detailed information about DHC and what to expect, please go to:
www.dhcclinical.co.uk/pondtailsurgery

ENDS

Note

About Surrey Heartlands CCG

Surrey Heartlands CCG is the merged Clinical Commissioning Group which formed in April 2020 combining East Surrey, Guildford and Waverley, North West Surrey and Surrey Downs Clinical Commissioning Groups. The CCG is part of the [Surrey Heartlands Health and Care Partnership](#), which covers a population of over one million people.

GP Federations

Defined by the Royal College of General Practitioners as groups of practices and primary care teams that work together, sharing responsibility for the development and delivery of high-quality, patient-focused services for their local populations.